

**American Broadcast Employees Federal Credit Union**  
**Member Connect Audio User Guide**  
**Inside NY State (516) 763-7580 • Outside NY State (800) 223-3002**

**Member Connect Expert Mode**

If you would rather “speed” through your transactions, change your account preferences so that you always use “expert mode.” Once in expert mode, this system will simply say “Enter Transaction Code” instead of the menus.

To change your account preferences to expert mode: Select “Additional Options” (press 7), then “Change Preferences” (2), and then “Change to Expert Mode” (2).

To change back to menu mode, select transaction 92#.

**FOR BALANCE INQUIRES**

- 11# Share (All Deposit Accounts) Balance
- 12# Checking / Money Market Balance
- 13# Loan Balance
- 14# List of All Open Deposit Account Balances
- 15# List of All Open Loan Balances

**FOR HISTORY INQUIRES**

- 21# Share History (All Deposit Accounts)
- 22# Loan History
- 23# Last Deposit
- 24# Deposit History
- 81# Cleared Check History
- 82# ACH History
- 83# Payroll History
- 84# ATM History
- 85# Debit Card History
- 86# Point of Sale History
- 87# Loan Payment History

**FOR TRANSFERS**

- 31# Share to Share (All Deposit Accounts)
- 32# Share (All Deposit Accounts) to Loan
- 33# Line of Credit to Share (All Deposit Accounts)

**FOR WITHDRAWALS BY CHECK**

- 41# Share Withdrawals (All Deposit Accounts) by Check
- 42# Line of Credit Advance by Check (Loan Advance)

**FOR CHECKING INFORMATION**

- 12# Checking / Money Market Balance
- 21# Checking / Money Market History
- 53# Cleared Check Inquiry
- 54# Range of Cleared Checks
- 55# Check Copy Request

**FOR LOAN INFORMATION**

- 15# Open Loan List
- 13# Loan Balance
- 63# Loan Payment Inquiry
- 87# Loan Payment History
- 65# Loan Payoff Amount
- 66# Loan Advance Totals

**FOR ADDITIONAL OPTIONS**

- 91# Change Personal Security Code
- 92# Change to Menu Mode
- 95# Change to Another Account
- 98# Help
- 99# End Call
- 37# Year-To-Date Dividend Information
- 38# Year-To-Date Loan Interest Information
- 39# IRA Contributions

**Member Connect Menu Mode**

**FOR BALANCE INQUIRES:** Press 1, then

- Press 1 Share (All Deposit Accounts) Balance
- Press 2 Checking / Money Market Balance
- Press 3 Loan Balance
- Press 4 List of All Open Deposit Account Balances
- Press 5 List of All Open Loan Balances

**FOR HISTORY INQUIRES:** Press 2, then

- Press 1 Share History (All Deposit Accounts)
- Press 2 Loan History
- Press 3 Last Deposit
- Press 4 Deposit History
- Press 5 Recent Transaction Activity, then
  - Press 1 Checking / Money Market History
  - Press 2 ACH History
  - Press 3 Payroll History
  - Press 4 ATM History
  - Press 5 Debit Card History
  - Press 6 Point of Sale History
  - Press 7 Loan Payment History

**FOR TRANSFERS:** Press 3, then

- Press 1 Share to Share (All Deposit Accounts)
- Press 2 Share (All Deposit Accounts) to Loan
- Press 3 Line of Credit Advance (Loan Advance to Share)

**FOR WITHDRAWALS BY CHECK:** Press 4, then

- Press 1 Share (All Deposit Accounts) Withdrawals by Check
- Press 2 Line of Credit Advance (Loan Advance) by Check

**FOR CHECKING INFORMATION:** Press 5, then

- Press 1 Checking / Money Market Balance
- Press 2 Checking / Money Market History
- Press 3 Cleared Check Inquiry
- Press 4 Range of Cleared Checks
- Press 5 Check Copy Request

**FOR LOAN INFORMATION:** Press 6, then

- Press 1 Loan Balance
- Press 2 Open Loan List
- Press 3 Loan Payment Inquiry
- Press 4 Loan Payment History
- Press 5 Loan Payoff Amount
- Press 6 Loan Advance Totals

**FOR ADDITIONAL OPTIONS:** Press 1, then

- Press 1 YEAR-TO-DATE INFORMATION, then
  - Press 1 Year-To-Date Dividend Information
  - Press 2 Year-To-Date Loan Interest Information
  - Press 3 IRA Contributions
- Press 2 CHANGE PREFERENCES, then
  - Press 1 Change to Personal Security Code
  - Press 2 Change to Expert Mode
  - Press 3 Change Number of History Transaction in a Group
- Press 3 TO CHANGE TO ANOTHER ACCOUNT

\* End Call # Return to the Previous Menu 0 to Repeat Menu

To receive a list of (Share Deposit Account) “ID” numbers, use option 1, followed by option 4 and/or option 5 to receive a list of Loan ID numbers.